

Status: January 4, 2021

Associates of Cape Cod Inc., (ACC) is committed to keeping you informed of our efforts to ensure minimal disruption to our supply chain, as well as our commitment to the safety of our employees and our customers— who remain our priority, as we continue to work through the COVID-19 situation.

Dear Valued Customer:

As a global life science business, we are committed to supplying our customers in all markets served and, as such, are actively monitoring our supply chain for potential impacts due to escalation in the outbreak of the Coronavirus disease (COVID-19).

Current Operations for the Following Locations:

Corporate Headquarters Associates of Cape Cod, Inc.

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USA Tel: (800) LAL-TEST (525-8378) or (508) 540-3444 Fax: (508) 540-8680, www.acciusa.com

Customer Service: custservice@acciusa.com

Technical Service: techservice@acciusa.com

Contract Test Service: testservice@acciusa.com

Beacon Diagnostics® Laboratory: (800) 568-0058, (508) 444-1481 (fax)

Email: beacondiagnostics@acciusa.com

United Kingdom Associates of Cape Cod Int'l., Inc.

Deacon Park, Moorgate Road Knowsley, Liverpool, L33 7RX United Kingdom

Tel: (44) 151-547-7444 Fax: (44) 151-547-7400

E-mail: info@acciuk.co.uk, www.acciuk.co.uk

UK Customer Support: customerservices@acciuk.co.uk

Company Registration Number: BR002906

Europe Associates of Cape Cod Europe GmbH

Opelstrasse 14 D-64546 Mörfelden-Walldorf Germany

Tel: (49) 61 05-96 10 0 Fax: (49) 61 05-96 10 15

E-mail: service@acciusa.de, www.acciusa.de

As the Coronavirus disease (COVID-19) affects more regions around the world, ACC continues to monitor the situation closely, working through Business Continuity Planning protocols and local and national guidelines to minimize the impact whenever possible to our employees, our sites and our supply. We are currently operating with essential functions only, and have implemented a global remote work policy and are following guidance outlined by the WHO, CDC and governments of impacted countries, many of which have made hygiene and safety recommendations and implemented transportation restrictions. All of our sites have relevant and approved continuity plans and are empowered to act per their local situations, as necessary.

Additionally, we will continue to work with distribution partners and carriers to meet the urgent needs of our customers working on the virus by supplying product & testing services supporting the detection of COVID-19, as well as products/services for the development of a vaccine.

Managing Supply Chain Risk

ACC has mobilized a global Business Continuity Planning task force to actively evaluate the overall impact for supply chain of both our products and key raw material suppliers to reduce any potential supply disruption.

ACC has proudly served the vaccine industry for over 45 years and as such follows all BET release testing of vaccines in accordance with federal regulatory requirements.

The vaccine industry is evolving to utilize new naturally sourced, highly efficient lysate based BET assays within the rules set by federal regulators. New naturally sourced lysate based assays can use up to 80% less lysate than traditional BET assays.

Now that vaccines have been cleared, any new vaccine manufacturing will be absorbed into current manufacturing models, not layered on top of current biologics manufacturing. Current levels of market demand resulting from new supply demands has been easily met with existing products, facilities and raw materials. There is no indication of a negative impact on the business based on unanticipated demand.

Travel and Meetings

For our employee's safety and wellbeing, and in anticipation of your organization implementing guidelines as well, we have implemented a global travel ban except for cases of extreme customer support/maintenance requirements, which are being reviewed on a case by case basis. We will leverage virtual meeting technology where appropriate to continue meeting, collaborating and consulting as needed.



Specialists in Endotoxin and Glucan Detection

We are also requesting that most external visits of customers and suppliers at our sites be postponed or redirected towards virtual meeting options, further helping you to avoid travel while protecting our employees and sites from unintended disruption.

We will continue to provide you with updates as we work through this dynamic crisis. Please be safe and continue to follow your local guidance recommendations for best practices.

The Business Continuity Planning Team,
Associates of Cape Cod, Inc.