

February 4, 2022

Notification RE: Pyrochrome® Reagent with Glucashield® Buffer Kit

Dear Valued Customer:

You are receiving this notification as a customer of record for our Pyrochrome® Reagent with Glucashield® Buffer Kit, Catalog CG1500, Lot CKG0037.

This letter is to inform you of an error on the Certificate of Analysis for the Pyrochrome® Reagent with Glucashield® Buffer Kit, Catalog CG1500, Lot CKG0037. The lot numbers for the Pyrochrome® (2042001) and Glucashield® (1207072) vials, unfortunately were reversed in error and documented on the CofA incorrectly.

An investigation is being conducted to gain an understanding of potential issues that may have led to this event under ACC Complaint Comp_2021_0307, and the CofA was removed from the ACC Web site. We apologize for any inconvenience that this may have caused.

We appreciate your business and will continue to provide you with leading endotoxin and glucan detection products and services to meet your current and future needs.

Sincerely,



Vann Jones
Senior Manager, Marketing
Associates of Cape Cod, Inc.

MKT #22-129