

October 1, 2024

Dear Valued Customer,

We are writing to inform you about an important update regarding our ACC Pyros Kinetix® Flex (PKF32 and PKF64) size tube readers.

We have made the decision to no longer offer the PKF32 and PKF64 size units. This adjustment allows us to streamline our offerings as we continue to assess the market. This change impacts the following product catalog numbers:

- PKF32-PKG-D
- PKF32-PKG-I
- PKF64-PKG-D
- PKF64-PKG-I

We want to assure you that we remain committed to providing excellent support for our customers. Standard support will still be available for any PKF32 and PKF64 units that are currently under manufacturer's warranty, as well as for those with extended warranty agreements.

If you have any questions or would like more information about other options, please do not hesitate to reach out to your local account manager or customer service support team.

Thank you for your continued support.

Sincerely,

ACC Product Support Team

MKT#24-261