

September 24, 2021

**Notification RE: 20 mL LRW stopper change. Please note, this is for your information only. No action is required.**

Dear Valued Customer:

You are receiving this communication as our records indicate that your company currently has been receiving 20 mL LRW packaged in 10 bottles/pack. Due to supply chain issues, we have had to manufacture a quantity of the 20 mL LRW product with an alternative stopper.

When using the LRW product, users may note that the rubber used is a softer compound and is lighter in color than the stoppers in previous lots. It is important to note that the coating used on both the previous stoppers and the alternative stoppers has NOT changed, meaning that the surface of the stopper that is contacting the product is the same. A technical assessment was conducted and determined that the alternate would have no impact to the product.

This change affects the following product:

**LAL Reagent Water (LRW)**

<u>Catalog Number</u>	<u>Description</u>	<u>Lot Number Impacted</u>
W020P	20 mL/bottle, 10 bottles/pack	314-4339

Please note that *this is a temporary change and will only impact the lot number listed above.*

For additional information, please contact your local representative or email ACC at [custservice@acciusa.com](mailto:custservice@acciusa.com). We appreciate your business and will continue to provide you with industry leading products and services to meet your current and future needs.

Sincerely,



Roger Withers  
BET Product Specialist, Marketing